Notice of Meeting

Resident Experience Board



Chief Executive David McNulty



We're on Twitter: @SCCdemocracy

Date & time Thursday, 2 February 2017 at 10.00 am

Place Ashcombe Suite County Hall Penrhyn Road Kingston upon Thames KT1 2DN Contact Dominic Mackie or Sharmina Ullah Room 122, County Hall Tel 020 8213 2814 or 020 8213 2838 dominic.mackie@surreycc.gov.uk or sharmina.ullah@surreycc.gov.uk

If you would like a copy of this agenda or the attached papers in another format, eg large print or braille, or another language please either call 020 8541 9122, write to Democratic Services, Room 122, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN, Minicom 020 8541 8914, fax 020 8541 9009, or email dominic.mackie@surreycc.gov.uk or sharmina.ullah@surreycc.gov.uk.

This meeting will be held in public. If you would like to attend and you have any special requirements, please contact Dominic Mackie or Sharmina Ullah on 020 8213 2814 or 020 8213 2838.

Elected Members

Mr Colin Kemp (Chairman), Rachael I. Lake (Vice-Chairman), Mr Mike Bennison, Mr Robert Evans, Mrs Yvonna Lay, Mrs Jan Mason, Mr John Orrick, Mr Karan Persand, Ms Barbara Thomson, Mr Alan Young, Ms Denise Turner-Stewart and Mrs Denise Saliagopoulos

Ex-officio Members:

Mrs Sally Ann B Marks (Chairman of the County Council), Mr Nick Skellett CBE (Vice-Chairman of the County Council)

TERMS OF REFERENCE

The Committee is responsible for the following areas:

Community Safety	Adult and Community Learning
Crime and Disorder Reduction	Cultural Services
Relations with the Police	Sport
Fire and Rescue Service	Voluntary Sector Relations
Localism	Heritage
Major Cultural and Community Events	Citizenship
Arts	Registration Services
Customer Services	Trading Standards and Environmental Health
Library Services	Legacy and Tourism

AGENDA

1 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

2 MINUTES OF THE PREVIOUS MEETING: TUESDAY 22 NOVEMBER (Pages 1 2016 - 10)

To agree the minutes as a true record of the meeting.

3 DECLARATIONS OF INTEREST

All Members present are required to declare, at this point in the meeting or as soon as possible thereafter

- (i) Any disclosable pecuniary interests and / or
- (ii) Other interests arising under the Code of Conduct in respect of any item(s) of business being considered at this meeting

NOTES:

- Members are reminded that they must not participate in any item where they have a disclosable pecuniary interest
- As well as an interest of the Member, this includes any interest, of which the Member is aware, that relates to the Member's spouse or civil partner (or any person with whom the Member is living as a spouse or civil partner)
- Members with a significant personal interest may participate in the discussion and vote on that matter unless that interest could be reasonably regarded as prejudicial.

4 QUESTIONS AND PETITIONS

To receive any questions or petitions.

Notes:

- 1. The deadline for Member's questions is 12.00pm four working days before the meeting Friday 27 January 2017.
- 2. The deadline for public questions is seven days before the meeting Thursday 26 January 2017.
- 3. The deadline for petitions was 14 days before the meeting, and no petitions have been received.

5 RESPONSES FROM THE CABINET TO ISSUES REFERRED BY THE SCRUTINY BOARD

There are no responses to report.

6 RECOMMENDATION TRACKER AND FORWARD WORK (Pages PROGRAMME 11 - 24)

The Board is asked to monitor progress on the implementation of recommendations from previous meetings, and to review its Forward Work Programme.

7SURREY FIRE AND RESCUE SERVICE - IMMEDIATE EMERGENCY
CARE RESPONSE PILOT (CO-RESPONDING)(Pages
25 - 32)

Purpose of the report: Policy Development and Review Surrey Fire and Rescue Service will be presenting Cabinet with a range of options regarding the continuation of Immediate Emergency Care Response when the initial pilot ends in February 2017.

8 SURREY FIRE AND RESCUE SERVICE - TRAINING AND DEVELOPMENT

Purpose of the report: Scrutiny of Services and Budgets This paper provides an overview of SFRS Training Strategy.

9SURREY FIRE AND RESCUE SERVICE - FIRE AND ROAD TRAFFIC
COLLISION PREVENTION(Pages
39 - 42)

Purpose of the report: To outline the activities of the Surrey Fire and Rescue Service Prevention and Protection activity relating to Fire and Road Traffic Collisions.

10 DATE OF NEXT MEETING

The next meeting of the Board will be held on Thursday 9 March 2017. This is an Extraordinary meeting of the Resident Experience Board.

> David McNulty Chief Executive Published: Tuesday, 24 January 2017

(Pages

33 - 38)

MOBILE TECHNOLOGY AND FILMING – ACCEPTABLE USE

Those attending for the purpose of reporting on the meeting may use social media or mobile devices in silent mode to send electronic messages about the progress of the public parts of the meeting. To support this, County Hall has wifi available for visitors – please ask at reception for details.

Anyone is permitted to film, record or take photographs at council meetings with the Chairman's consent. Please liaise with the council officer listed in the agenda prior to the start of the meeting so that the Chairman can grant permission and those attending the meeting can be made aware of any filming taking place.

Use of mobile devices, including for the purpose of recording or filming a meeting, is subject to no interruptions, distractions or interference being caused to the PA or Induction Loop systems, or any general disturbance to proceedings. The Chairman may ask for mobile devices to be switched off in these circumstances.

It is requested that if you are not using your mobile device for any of the activities outlined above, it be switched off or placed in silent mode during the meeting to prevent interruptions and interference with PA and Induction Loop systems.

Thank you for your co-operation